1. WELCOME
REGENERATING SERPENTINE COURT

WHAT’S ON TODAY...

• Meet the team
• Explaining the regeneration process
• Ways to get involved
• Your recent feedback
• Tell us more about your neighbourhood
• Next steps and dates for the diary

YOUR FEEDBACK
If you have questions or feedback - please speak to one of the team here at Spotlight today – we will be happy to answer any questions that you may have. There will be many opportunities throughout the process to engage with the team, however, if you would like further information please contact us via the following:

Follow us on Facebook or Twitter
(Search for "YourMK")

Go on our website:
yourmk.co.uk

Email us at: regeneration@yourmk.co.uk

Call us on: 01908 991570

Please place a sticker where you live or work
Many residents stated at the previous consultation events that they have been aware of regeneration plans for many years. The below timeline highlights some different things that have happened over the last ten years to help explain the process to date.

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**2007 - PLACE CHECK**
Questionnaires were completed during the summer of 2007. There are 2200 properties on the estate and 427 questionnaires were returned which gives a response rate of 19%. These results were used within the Neighbourhood plan.

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**2008 - STEERING GROUP SET UP**
Lakes Neighbourhood Action Plan set up by the Steering Group. This group was supported by Milton Keynes Council and Bletchley and Fenny Stratford Town Council.

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**2012-2013 – CESP (COMMUNITY ENERGY SAVING PROJECT)**
All Council homes, excluding Serpentine Court, were given new windows, doors, insulation and cladding. This work was only partially funded by CESP (government agency) funding. The majority of the works were paid for by Milton Keynes Council and amounted to £20m plus. This is the primary reason our current work is focusing on Serpentine Court.

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**2014-2015 - NEIGHBOURHOOD PLAN**
The Neighbourhood Plan was led by the Bletchley and Fenny Stratford Town Council. A referendum in August 2015 voted the Neighbourhood plan into action.

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**2015 - HEALTH HOMES RESEARCH PROJECT**
Public Health funded initiative established to investigate if there was any quantifiable health and wellbeing benefit to having your home upgraded. It ran alongside the whole house improvements in the MKC/CESP funded works.

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**2015/16 – SPORTS ENGLAND**
Bid won by Bletchley and Fenny Stratford Town Council to increase physical activity on the Estate. Many activities started but the 2-year project stopped after 1 year.

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**YOUR MK FORMED APRIL 2016**

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**WALK AND TALK 1 & 2 – 20TH & 26TH SEPTEMBER 2017**
You showed us around and told us all about your Lakes Estate and Serpentine Court.

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**SEPTEMBER MEET THE TEAM EVENT – 28TH SEPTEMBER 2017**
You met the team that will be working with you to create the plan for Serpentine Court. Held at Spotlight.

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**SERPENTINE REGENERATION GROUP – 10TH OCTOBER 2017**
You came along to help YourMK shape the process.

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**INFORMATION WORKSHOP: WHAT IS REGENERATION? 23RD OCTOBER 2017**
You came along to learn about the regeneration process.
### 3. THE PROCESS
#### HOW YOU CAN GET INVOLVED

This board sets out a consultation and regeneration timeline describing the process over the next 12 months.

<table>
<thead>
<tr>
<th>October '17</th>
<th>1. MEETING THE TEAM AND LEARNING ABOUT THE ESTATE</th>
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<td>Walk and Talk Events, Meet the Team, October Exhibition</td>
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<tr>
<th>November '17</th>
<th>2. GETTING READY AND INFORMATION SESSIONS</th>
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<td>Initial learning and developing objectives for regeneration</td>
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<th>December '17</th>
<th>3. CREATING NEW PLACES</th>
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<td>Workshops and exhibition series to present ideas for discussion with residents</td>
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<th>Spring '18</th>
<th>4. DESIGN OPTIONS REVIEW AND EXHIBITION</th>
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<tr>
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<td>A chance to develop the final design options for Serpentine Court and the Lakes estate with residents and stakeholders</td>
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<th>Summer '18</th>
<th>5. BALLOT</th>
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<td>Decision Time! A chance for residents to vote and show support for the proposals</td>
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<th>Autumn '18</th>
<th>6. PLANNING SUBMISSION</th>
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<td></td>
<td>The team will submit the final agreed plan for outline planning approval</td>
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4. RECENT FEEDBACK
WHAT YOU’VE TOLD US SO FAR

Here’s a summary of what people have been saying recently (September - October 2017)

OPEN SPACE AND PLAY AREAS
- Flats with direct access to secure play areas would be welcomed
- Many residents liked the idea of secure communal gardens
- Inadequate street lighting at present
- Desire for skate parks or other sports areas for older children and teenagers

SERPENTINE COURT
- Many residents wish to see full redevelopment on Serpentine Court, rather than refurbishment
- Anti-social behaviour in communal spaces
- Overgrown trees and issues with pigeons
- Insufficient communal bin storage areas resulting in fly tipping
- Drainage issues in communal areas

ENVIRONMENT
- People strongly believe that pride in the area needs to be improved
- Lots of open space and trees
- Anti-social behaviour
- Better recycling and composting areas would help discourage littering

YOUR HOMES
- Residents are generally happy with size of existing flats
- Homes and communal areas requires lots of repairs (lots of feedback report hard to manage mould)
- Gardens and balconies are important
- Would like lots of light within flats orientated towards the sun

SERPENTINE COURT SHOPS
- Business could be improved with better transport connections - Bus stop closer to shops
- Local shops are important to residents and shop workers and are used by the majority of people living on the Lakes Estate
- Wider range of shops would be welcome - including Co-ops and places for people to meet
- Drainage and leaks affects shops

SUMMARY OF FEEDBACK SO FAR:

How long have you lived in Milton Keynes?
1-5 years: 4 people
6-10 years: 3 people
11-15 years: 9 people
16+ years: 2 people

How long have you lived at Serpentine Court?
1-5 years: 12 people
6-10 years: 10 people
11-15 years: 16 people
16+ years: 3 people

What would you most like to see from the regeneration of the Lakes Estate?

Better connecting
networks
9 people
Improved
play areas
8 people
Better parking
system
6 people
A variety of shops
5 people
Improved streets
(vegetation, lighting and rubbish)
4 people

Would you be interested in joining a regeneration group?
YES: 42%
NO: 58%

What do you think needs improvement on the estate the most?

Full development of Serpentine Court: 8 people
Communal space for residents: 6 people
Better Shops: 2 people
Streets (lighting and rubbish): 3 people

Are you aware of the Neighbourhood Plan?
YES: 43%
NO: 57%
5. HISTORY OF THE LAKES ESTATE

CREATE CHANGES THROUGH THE AGES

The Lakes Estate was built between 1968 and 1975. Here are some archive photos of its construction that you might be interested in. Do you have any old photos or special memories of the estate?

The estate was over 120 acres of fields around Waterhall that had been farmed by the same family since 1921. There are still traces of the old field boundaries found across the estate.

Bletchley Urban District Council entered an agreement with the Greater London Council who funded this new overspill housing estate.

In 1966 an exhibition presented “the Water Eaton scheme” to local residents, and by 1967 it was named the ‘Lakes Estate’.

The final phase was completed in 1975.

Do you have any old photos of The Lakes Estate? Share them via email: regeneration@yourmk.co.uk or bring to the next event.
6. YOUR WIDER NEIGHBOURHOOD
WHERE DO YOU GO NOW AND HOW DO YOU GET THERE?

This board shows the Lakes Estate in context with the rest of Bletchley. We would like to learn where else you visit in the local area and how you get there.

Do you visit Bletchley Leisure Centre?

Have you ever visited Bletchley Park Museum?

Do you visit any parks in Bletchley – if so, which?

Where do you do your weekly shop?

What mode of transport do you use the most? Bus, car, bike, walk or other?
This board highlights some of the recent comments given about Serpentine Court and your estate. Based on this feedback, we would like to ask further questions to help shape the direction of the regeneration.

**WHAT YOU SAID**

- Many residents have told us Serpentine Court should be demolished and redeveloped.
- Residents do not feel safe allowing children to play alone on playground due to broken glass and unsafe equipment.
- You raised many issues with anti-social behaviour around the estate – particularly around the playground and pub.
- You said there may be lack of pride within the estate that was leading to littering and anti-social behaviour.

**WHAT YOU THINK**

- How do you rate Serpentine Court and the Lakes Estate?
- How would you make the estate safer?
- What do you hope for the future of the lakes estate?
- How would you improve the external areas such as play spaces?
This board highlights some of the recent comments given about shops on Serpentine Court. Based on this feedback, we would like to ask further questions to help shape the direction of the regeneration.

### WHAT YOU SAID

- **Shop workers felt that business could be improved with better transport connections and accessibility.**
- **Residents would like to see more cafes and sit-down restaurants.**
- **Residents found the existing shops useful but would like a wider range i.e. Hairdressers and launderette.**
9. YOUR COMMUNITY
HOW CAN COMMUNITY FACILITIES BE IMPROVED?

This board highlights some of the recent comments given about Community facilities. Based on this feedback, we would like to ask further questions to help shape the direction of the regeneration.

How do you rate the existing range and quality of community facilities?

How do you think community facilities can be improved through the regeneration?

What Community facilities are missing from Serpentine Court?

WHAT YOU SAID

You said community facilities like the Warren were important but wanted to improve the range of uses.

Some residents felt that funding may be an issue for community facilities and believed that more opportunities were required for older children and teenagers.

You said there should be more meeting places for the community to sit down such as a café – This would be great also for elderly residents living on the estate.
10. YOUR STREETS
WHAT IS A TYPICAL STREET ON THE LAKES ESTATE

This board highlights some of the recent comments given about your streets and environment. Based on this feedback, we would like to ask further questions to help shape the direction of the regeneration.

**WHAT YOU SAID**

- You felt that some of the existing trees were overgrown and affecting the light levels in homes
- You said there were not enough street lights during the night and that residents felt unsafe
- Residents felt that there were too many garages that are underused and taking up parking space
- Shop workers reported that parking was too far from shops which may be affecting business – you also noted this was difficult for deliveries
This board highlights some of the recent comments given about your home. Since the last exhibition, we measured 3 homes to get an idea of the typical layouts. Based on this feedback, we would like to ask some further questions to help shape the direction of the regeneration.

### WHAT YOU SAID

**Existing 1 bed flat (Serpentine Court)**
1 bed 2 persons
Gross Internal Area: 48.66 m² / 523.77 ft²

**Existing 2 bed maisonette (Serpentine Court)**
2 bed 3 persons
Gross Internal Area: 73.80 m² / 794.37 ft²

**Existing 3 bed maisonette (Serpentine Court)**
3 bed 4 persons
Gross Internal Area: 78.86 m² / 848.84 ft²

### Residents were generally satisfied with the size of their homes and would not like to move to smaller homes

### Many residents complaining of damp and mould affecting the flats

### You said exposed pipes regularly dripped on external access decks are causing hazards during bad weather - Pigeons were also noted as a major issue on access decks

### Most residents enjoy their existing balconies and feel external space is important
# Upcoming Events

**Dates for the Diary**

## September 2017
- **Independent Advice: Resident Vote**
  - Saturday 11th November (10am-2pm)
  - Drop in to meet several independent advice providers and vote for who you want to work for you.
  - Held at Sir Herbert Leon Academy
- **Lakes estate Walk and Talk**
  - 4th November 2017 1pm-3pm
  - Meeting at various locations around Lakes Estate from 1pm & 2pm to meet residents living outside of Serpentine Court.
- **Information Workshop: What is Regeneration?**
  - 23rd October 7pm-8:30pm — Completed
  - This workshop was to find out more about the regeneration process.
- **Information Workshop: How do I get involved?**
  - Tuesday 7th November (7pm-8:30pm) at Spotlight
  - Come and find out what role you can play in the regeneration. Learn about chairing and participating in meetings.
  - Booking essential
- **Serpentine Court Regeneration Group Meeting 1**
  - 10th October — Completed
  - You came along to help Your MK shape the process.
- **Information Workshop: What is Regeneration?**
  - 23rd October 7pm-8:30pm — Completed
  - This workshop was to find out more about the regeneration process.

## October 2017
- **Serpentine Court Regeneration Group Meeting 2**
  - Tuesday 14th November 2017 – (7pm-8pm) at Spotlight
  - Come along and join this new group that will help shape the process.
  - Booking essential
- **Information Workshop: What is Regeneration?**
  - Tuesday 14th November 2017 – (7pm-8pm) at Spotlight
  - This workshop was to find out more about the regeneration process.
- **Information Workshop: Working with Residents**
  - Thursday 23rd November (7pm-8:30pm) at Spotlight
  - Join us to look at what has been done in other areas to get residents involved.
  - Booking essential

## November 2017
- **Information Workshop: How do I get involved?**
  - Tuesday 7th November (7pm-8:30pm) at Spotlight
  - Come and find out what role you can play in the regeneration. Learn about chairing and participating in meetings.
  - Booking essential
- **Independent Advice: Resident Vote**
  - Saturday 11th November (10am-2pm)
  - Drop in to meet several independent advice providers and vote for who you want to work for you.
  - Held at Sir Herbert Leon Academy
- **Serpentine Court Regeneration Group Meeting 3**
  - Tuesday 5th December 2017 – (3pm-7pm) at Spotlight
  - Come along and join this new group that will help shape the process.
  - Booking essential
- **Information Workshop: Working with Residents**
  - Thursday 23rd November (7pm-8:30pm) at Spotlight
  - Join us to look at what has been done in other areas to get residents involved.
  - Booking essential

## December 2017
- **December Design and Activity Workshops**
  - Monday 18th December 2017 3pm-7pm at The Warren
  - Join us to review initial ideas and option for the regeneration of the Lakes Estate.

**Thanks & Feedback**

If you have questions or feedback – please speak to one of the team here at Spotlight today – we will be happy to answer any questions that you may have. There will be many opportunities throughout the process to engage with the team, however, if you would like further information please contact us via the following:

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